

"Extend the Summer" Promotional Lottery Rules

Name of the initiative

In order to attract new customers, "Telecom Armenia" OJSC (hereinafter "Organizer") conducts a promotional lottery, within the framework of which subscribers of "Telecom Armenia" OJSC who are individual subscribers of mobile communication, fulfilling the conditions of these Rules, have the opportunity to win a trip as a prize. The promotion of the initiative is called "Extend the Summer" Promotional Lottery, hereinafter referred to as the Promotional Lottery or Draw.

1. Promotional Lottery Conduct Form and Venue

- 1.1. The opportunity to participate in the promotional lottery is given to subscribers of "Telecom Armenia" OJSC who are individual subscribers living in the territory of the Republic of Armenia, who from 00:00 of August 9, 2024 to 23:59 of September 30, 2024 inclusive, will comply with the following conditions (hereinafter referred to as the Promotion Lottery Participation Terms or Rules):
 - 1.1.1. The participant must purchase an "Honor 200 Lite" model phone within the "Extend the Summer" promo and activate the SIM card provided within the same promo with the Team Tok prepaid tariff plan.
 - 1.1.2. It is possible to participate in the lottery only with the phone number of the SIM card provided with the phone as part of the "Extend the Summer" promo.
 - 1.1.3. Until the end of the promo the participant must be a subscriber of "Telecom Armenia" OJSC and the phone number must be in the same person's name.

ATTENTION: In case of detection of fraud by the participants, the Organizer reserves the right to take appropriate measures against such participants, including depriving them of the right to further participation in the Promotional lottery.

2. Name of the Promotional Lottery Organizer

«Telecom Armenia» OJSC, Azatutyan Ave 24/1, 0014 Yerevan, Republic of Armenia.

3. Promotional Lottery Period

- 3.1. The lottery for the promotional will be held throughout the territory of the Republic of Armenia from 00:00 of August 9, 2024 to 23:59 of September 30 2024, inclusive.
On October 1 at 00:00, the sale within the framework of the "Extend the Summer" promo is terminated.

4. Rights and Responsibilities of Promotional Lottery Participants

- 4.1. Individuals who have fulfilled the conditions of these Rules can become participants in the promotional lottery.
- 4.2. The following persons cannot participate in the promotional lottery:
 - 4.2.1. Employees of "Telecom Armenia" OJSC, members of employees' families and all persons organizing and implementing the Promotional Lottery
 - 4.2.2. Legal entities
 - 4.2.3. Individuals
 - 4.2.4. Persons under 18 years of age
 - 4.2.5. Persons who did not participate in the promotional lottery or did not fulfill the conditions set forth in these Rules.
- 4.3. During the entire period of the Promotional Lottery, the Participants of the Promotional Lottery are obliged to follow the rules of participation in the Promotional Lottery, as well as to perform all actions related to the awarding and receipt of prizes.
- 4.4. All information about Promotional Lottery Rules for Promotional Lottery participants is published on the website www.telecomarmenia.am.
- 4.5. In case of early termination of the Promotional Lottery, the Organizer is obliged to publish information on the termination of the Promotional Lottery in the official source www.telecomarmenia.am or to publicly notify such termination in another way.
- 4.6. The Organizer of the Promotional Lottery is obliged to complete the Promotional Lottery, including the awarding of prizes and other necessary actions for the Promotional Lottery participants, unless the termination or interruption of the Promotional Lottery is due to actions or events beyond the Organizer's control.
- 4.7. The Organizer is not responsible to the participants of the Promotional Lottery, including those recognized as the winners, for the occurrence of force majeure situations that directly affect the Organizer's performance of its duties and make their performance impossible, including but not limited to wars, acts of terrorism, floods, fires, strikes, earthquakes or other natural disasters, epidemics, orders of state authorities and other objective reasons beyond the Organizer's control.
- 4.8. The Organizer of the Promotional Lottery has no right to provide the information about the participants of the Promotional Lottery to third parties, except for the cases provided by RA legislation and these Rules.
- 4.9. The organizer reserves the right not to enter into correspondence or other contacts with the participants of the Promotional lottery, except for the cases specified in these Rules or in accordance with the requirements of the current legislation of the Republic of Armenia.
- 4.10. The organizer reserves the right to deprive the participant of the prize, if there is evidence that the given participant has violated the norms defined by RA legislation and these Rules. In such cases, the Organizer reserves the right to dispose of the prize at its discretion.

5. The procedure for participation in the Promotional lottery and the awarding of prizes, the algorithm for determining the winners

- 5.1. In order to participate in the promotional lottery, it is necessary to comply with the terms of these Rules.
- 5.2. Immediately after fulfilling the conditions for participation in the Promotional Lottery, the client becomes a Participant of the Promotional Lottery in accordance with the procedure established by these Rules.
- 5.3. By participating in the Promotional lottery, the entrant fully agrees to these Promotional Lottery Rules. By participating in the Promotional Lottery, the Participant gives the Organizer consent to the Organizer's

processing, use and transfer of his personal data necessary for participation in the Promotional Lottery to third parties (including other countries).

The Participant confirms that he has been notified by the Organizer about the Organizer's intention to process the Participant's personal data, the legal basis and purpose of the processing, as well as other information related to the notification provided by the RA Law "On Personal Data".

- 5.4. Participants agree to provide the Organizer with the personal information necessary to participate in the Promotional Lottery and to claim the prize.
- 5.5. Promotional Lottery Prize Fund: 100-150 trips to Egypt.
 - 5.5.1. The Promotional Lottery prize fund is formed at the Promotional Lottery Organizer's own expense and is determined separately before the Promotional Lottery begins. By participating in the promotional lottery, an entrant may win one of the prizes below.

Prize Name - Trip for one person to Egypt**

Number of prizes* - up to 150 (one hundred and fifty) items, minimum amount: 100 items, maximum amount: 150 items (depending on the amount of sales)

*The total amount of prizes awarded is indicated.

**** Trip conditions:**

Trip dates: November 2024 (for 7 days).

Included: round-trip ticket, high level 5* hotel accommodation, AI meals, insurance.

If desired, the winner can purchase 1 additional travel package, which will include for the specified period a round-trip ticket, accommodation at the same hotel, AI meals, insurance. The number of additional packages is limited.

The organization of the trip is done by the partner, "Telecom Armenia" OJSC is not responsible for the organization of the trip and the problems that arise during it.

- The prize draw will be held using the phone number of the SIM card provided with the Honor 200 Lite phone purchased in the frame of the "Extend the Summer" promo.
- It is possible to purchase a maximum of 3 phones and activate 3 SIM cards with one passport.
- The prize draw will be held 7 times, every Tuesday, among phone buyers in the frame of the "Extend the Summer" promo, in the previous period.
- The last draw will take place on October 4, 2024.
- If the draw cannot take place on the scheduled day for technical reasons, the draw can be postponed to another day.
- For the drawing, the random number generator will select winning phone numbers from all downloaded phone numbers.
- The participants will be informed about the date and place of the draw via SMS, and the information will also be published on the website www.telecomarmenia.am.
- After the draw, within the next 3 days the winner will receive an SMS and a call, after which he/she must come to the branch of "Telecom Armenia" OJSC with an identity document within 7 days and receive the prize.
- If there are subscribers who do not answer the phone call / each subscriber will be called 3 times/, do not show up at the "Telecom Armenia" OJSC branch within the specified period or refuse the prize, then on October 4, 2024, 1 additional draw will be held for all between non-winning subscribers.
- If the participant of the promotional lottery returns the purchased phone during the promotional lottery period, he is deprived of the right to participate in the draw, and if he won, he is deprived of the prize.
- If after the last draw on 04/10/2024, anyone declines the prize, the winnings are forfeited and no additional draw will be held.
- The winner can transfer the prize only to his family members: parents, children, wife/husband, about which he/she must inform the Organizer within 3 days after receiving the prize. It is possible to transfer the prize to a family member once, and this transfer will be final and will not be subject to change.
- Employees, family members of employees, and all persons organizing and conducting the Promotional Lottery are not eligible to win the prize.
- In case of desire to purchase an additional travel package, within 3 days after receiving the prize, the winner must inform the Organizer and within the next 3 days purchase it with personal funds from the partner specified by the Organizer.

5.5.2. Prizes will not be awarded in AMD equivalent

5.6. Promotional Lottery Prize Winners Determination and Prize Delivery Procedure:

5.6.1. According to the rule 5.5.1 of these Rules, the drawing of the prize fund specified in point 1 is carried out randomly among all participants in the Promotional Lottery, using the software developed by the Organizer and in accordance with these Rules.

5.6.2. One promotional lottery entrant can win up to 3 prizes.

6. Procedure, dates and place of receiving awards

6.1. In order to receive the prize, the winner must provide an identity document.

6.1.1. Place of awarding: "Telecom Armenia" OJSC Sales and Service Centers.

6.1.2. "Telecom Armenia" OJSC will send an SMS about winning the prize to the winners, and a call will be made to agree on the date and place of receiving the prize.

6.1.3. On the day of the prize delivery, the winners can receive the prizes after receiving a call from the organizer in advance and agreeing on the date of receipt and the address of the Sales and Service Center.

6.1.4. If the winner does not come to the Sales and Service Center to claim the prize within 7 days of receiving the SMS, the prize will be forfeited.

6.1.5. The fact of delivery/receipt of awards. the prize is considered delivered/received from the moment of signing the form specified in Appendix No. 3 attached to these Rules.

7. Complaints and their validity period

- 7.1. Any complaint regarding the promotional lottery should be directed to “Telecom Armenia” OJSC Call Center at 100 or by writing to the Facebook page during the period to which the complaint relates. The date of registration of the complaint is the date of the call made to the Call Center/ letter sent.
- 7.2. The participant must present the content of the complaint in detail and accessible. The complaint must include the participant's first name, last name, patronymic, contact phone number and the phone number the subscriber used to participate in the Promotional lottery, as well as the participant's email address to respond to his complaint.
- 7.3. All complaints will be considered within 15 working days from the day they are received by the Organizer.
- 7.4. The Organizer considers complaints based on these Rules.
- 7.5. The Organizer's decision on the subject of the appeal is final. The Participant will be notified of the Organizer's decision by phone, email or other means.
- 7.6. The organizer, using its technical means, ensures the constant operation of the services and the system, keeping it at a high level. However, the Organizer is not responsible for problems that cannot be eliminated, although all possible measures have been taken. The organizer is not responsible for the operation of telephone equipment and actions of third parties.
- 7.7. The organizer is not responsible for non-receipt of the prize due to the fault of the Participant who won the Promotional Lottery prize, and in such cases the Organizer reserves the right to dispose of the prize at its discretion.
- 7.8. The Organizer is not responsible for situations where the actions taken to participate in the Promotional Lottery are carried out in violation of these Rules.
- 7.9. Participants understand and agree that they participate in the Promotional Lottery at their own risk.
- 7.10. The Organizer shall not be held responsible in the event that the Participant makes an independent decision to participate in the Promotional Lottery and spend a large amount of money in order to win the prize.
- 7.11. The organizer reserves the right to make changes to these Rules for conducting the Promotional Lottery by publishing relevant information on the website www.telecomarmenia.am . Changes are effective upon posting.
- 7.12. All disputes and disagreements that may arise must be resolved in accordance with the current legislation of the Republic of Armenia.